



METER EXCHANGE PROGRAM

Regulations established by the New Jersey Board of Public Utilities require periodic exchanges of all natural gas meters. To perform this planned work, your natural gas service must be temporarily shut off. Once the new meter is installed, we'll need access to your natural gas appliances to complete the service restoration.

If you would like to reschedule the appointment to change your meter, you can contact us Monday through Friday, 6 a.m. to 10 p.m. and Saturday and Sunday, 6 a.m. to 6 p.m. at 800-221-0051.

Finally, we are updating our contact information so we can reach you about important service matters. Please help us by reviewing the phone numbers below and email us at CustomerCaare@njng.com with any changes. Indicate your preferred phone number, and be sure to include your name, account number and address so we can properly identify you.